

Fractal Dongles

A Fractal dongle is a small USB hardware device that connects to a computer and acts as an authentication key for a particular piece of software. When the dongle is present, the FracSIS software will run properly; when it is not, FracSIS won't run. Fractal dongles work in conjunction with FLEXIm licenses.

Several computers can have FracSIS installed and share the one dongle. This means that only one computer can have FracSIS running at any one time. To run FracSIS on another computer, remove the dongle from the first and connect it to the second computer. All computers that are to use the dongle must have the drivers and license key installed on them, as well as the FracSIS software.

Best practises

Dongles are valuable objects. We recommend that you insure them for the full replacement value of the software they enable.

Replacement

We will only replace a dongle if it malfunctions. (Loss or damage is your responsibility; we suggest you insure against such events.)

A malfunctioning dongle must be returned to us. We will test it, and if we confirm that it is faulty, we will replace it at no cost to you. We will issue you a temporary license until you receive your replacement.

If no malfunction is found, you will be charged a fee that covers administration, testing, and shipping and handling, and the cost of a new dongle (if required).



Installing a dongle

Requirements

For each computer that is to use the dongle:

- FracSIS must be installed
- The **usbkey.exe** file must be available
- The FracSIS license file for the dongle must be available (you get this from support@fractaltechnologies.com)

Step 1. Install the drivers

- 1 Double-click on the **usbkey.exe** file to run it.
- 2 The first stage unpacks the file. Click **OK** on the success message.
- 3 The second stage installs the drivers required to run the dongle. This takes about a minute.
- 4 Click **OK** on the final success message (the message with "Aladdin" in the title bar).

Step 2. Insert the dongle

- Insert the dongle into an available USB port on the computer. The dongle must remain in this port for FracSIS to work. As soon as it is removed, FracSIS will stop running.

Step 3. Install the license file

- 1 Copy the license file from Fractal Technologies Support to the computer. Suggestion: **C:\Fractal License**.
- 2 Run FracSIS. The splash screen displays, then you get a message about selecting a license.
- 3 Choose the **Select a License File** option, then click **Browse**.
- 4 Navigate to where you installed the license file, select it, then click **Open**.
- 5 Click **OK** on the message that displays when the license file is successfully installed.
- 6 FracSIS will now start.

Repeat the above steps for any other computer that is to share this dongle.

